

## Description based on Specified Commercial Transactions Law

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| Company Name                            | R-JAPAN Co., Ltd.  |
| Representative                          | Kazuyuki Tani  |
| Office Address                          | 4-3-32 Nakazakinishi, Kita-ku,Osaka-shi,Osaka-fu 530-0015, Japan   |
| TEL & FAX                               | TEL : +81-(0) 6-4802-5454  |
| Business Hour                           | AM 10:00~ PM 7:00 ※Please refer our business calendar.   |
| Email address                           | kaigai@r-japan.co.jp   |
| Website URL                             | https://omotenashi-realty.com/   |
| Payment Due                             | <ul style="list-style-type: none"> <li>At the applying for reservation of each property, you will be required to pay the application deposit.</li> <li>The balance of the total contract amount (initial cost and rent for the first and the second month etc. Please refer the quotation provided on the online application process.) will be settled by your credit card on 12th of the next month of the applying.</li> <li>Payment of the rent for the third and later month shall be settled by your credit card for the next coming month by the date described on the lease agreement every month.</li> <li>If the contract period is less than 2 months, you will be required to pay the full amount for two months lease by the contract date.</li> <li>If the different provisions are applied, it will be displayed on the description page or the lease agreement of each property.</li> </ul> |
| Payment Method                          | <ul style="list-style-type: none"> <li>All of the payment method shall be by credit card payment.</li> <li>The credit card payment will be settled by us or a payment collection agency.</li> <li>Please refer to the lease agreement which shown on the screen during application process.</li> </ul>   |
| Contract and Key Handover               | <ul style="list-style-type: none"> <li>Please follow the method specified within the application process for key handover. Please be sure to check the information in the email sent to you upon completion of your application.</li> <li>After confirming your passport and valid visa and the payment of contract amount etc., we will give you the key.</li> </ul>  |
| Required fee<br>other than the rent etc | Security Deposit, Utilities fee as of water, electricity and gas, Cleaning and preparation fee, Option fee, Application fee, transfer fee, and restoration cost etc.   |
| Cancellation Policy                     | <p>Cancellation after the application charges the default cancellation fee.</p> <p>Cancellation up to 31 days before the lease start date : [50] % of Application Deposit</p> <p>Cancellation between 1 day to 30 days before the lease start date: [100] % of Application Deposit</p> <p>Cancellation after the scheduled lease start date : [100] % of the total contract amount<br/>(the next provision of the cancellation of the lease period shall be applied.)</p> <p>※ Determined based on the email receiving time and Japan standard time the midnight (0:00am).</p> <p>※ If you don't come without any reasonable contact by 5pm the next day of the scheduled lease start date and cannot conclude the lease agreement, it will be considered as cancelled.</p> <ul style="list-style-type: none"> <li></li> </ul>   |
| Extension of contract period            | Please refer to the lease agreement which shown on the screen during application process.  |
| Cancellation<br>during contract period  | <p>Though it depends on the property and the lease period, in principle, cancellation penalty fee is required.</p> <p>Please refer the lease agreement which the details will be clearly stated in.</p>  |
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